

Bank account:

Postbank Frankfurt 107 720-602 (bank code 500 100 60)
Nass. Sparkasse 100 031 922 (bank code 510 500 15)

Opening hours:

Monday and Wednesday 8 a.m. – 5 p.m.
Tuesday and Thursday 8 a.m. – 7 p.m.
Friday 8 a.m. – 4 p.m.

Information for international users

The association

The Tenants' Protection Association *Mieterbund Wiesbaden und Umgebung e.V.* was founded in 1919 already. The association has more than 12.000 members.

As an association, we are in the position to offer competent advice to our members through our six employed legal counsels at moderate rates.

The German Legal Services Act only allows us to provide consultation services to the members of our association.

How to become a member

Please complete the membership application and send it to us. Alternately, you may just simply visit us at our headquarters located in Adelheidstraße 70, and fill out a membership application there.

Consultation services and information are provided by appointment at our headquarter by our legal counsels on Monday and Wednesday from 8 a.m. to 5 p.m., Tuesday and Thursday from 8 a.m. to 7 p.m., and Friday from 8 a.m. to 4 p.m.. To make an appointment, please call 0611-7165470.

In urgent cases (for example, if a lawsuit has been filed against you or if you have received a summary court notice or in case of termination without notice) you can come to our open consultation hours. Please call us, to get the information about the hours.

We also offer consultation services in Mainz-Kostheim, Oestrich-Winkel and Taunusstein. To make an appointment, please call our headquarter in Wiesbaden.

The membership costs 79 € a year and must be paid for one year in advance.

To become a member, there is a one-time admission fee of 20 €.

The membership fee includes a legal protection insurance for legal disputes between tenant and landlord. The insurance covers the self-occupied residential unit that you are a member with in our association. Insurance liability commences after a three-month waiting period, however only for disputes which were not already present at or before admission.

You may use the consultation services of our legal counsels immediately upon cash payment of the admission fee and the annual fee.

Membership may be terminated only by giving notice prior to the end of the calendar year, and must be received by us, in writing, no later than June 30th of the year concerned.

Our Services

Free legal advices

Our legal counsels provide consultation services to our members in all rent-related matters:

- Utilities statements
- Rent increases
- Defects
- Reduction of rent
- Termination
- Redecoration obligations
- Security deposit claims
- And any other questions in connection with the rented unit.

Brief telephone information

Brief information which does not require verification of the facts and review of the rental agreement is provided to our members via the telephone from Monday to Friday between 10.30 a.m. and 12 p.m. and between 2 p.m. and 2.30 p.m.. Please call 0611-7165470 and have your member number available.

Correspondence

If you wish, we will also take care of any necessary correspondence with your landlord, the building management or the authorities in return for a small fee (4,50 € for each page, 0,20 € per copy and applicable postal charges).

Legal protection insurance

The membership fee includes a legal protection insurance for legal disputes between tenant and landlord.

Free tenants' magazine *MieterZeitung*

If you wish, you will receive the Tenants' Magazine published by the German Tenants' Association *Deutscher Mieterbund* free of charge. This magazine, released every two months, contains information about everything of interest to tenants.

Important:

Our legal counsels can only provide appropriate advice if you bring along all your documentation pertaining to the rent relationship. Therefore, don't forget to bring:

- Rental agreement
- Utilities statements
- Rent increase demands
- Meter reading documentation
- Any other documents

Please note that legal consultation will be provided in German language only. If German is not your native language, we recommend that you will bring along someone to the appointment who speaks German fluently. Rent-related problems often involve complicated legal issues which require exact understanding on both sides. Therefore, please bring along someone with a very good command of German (friend, relative, acquaintance)!